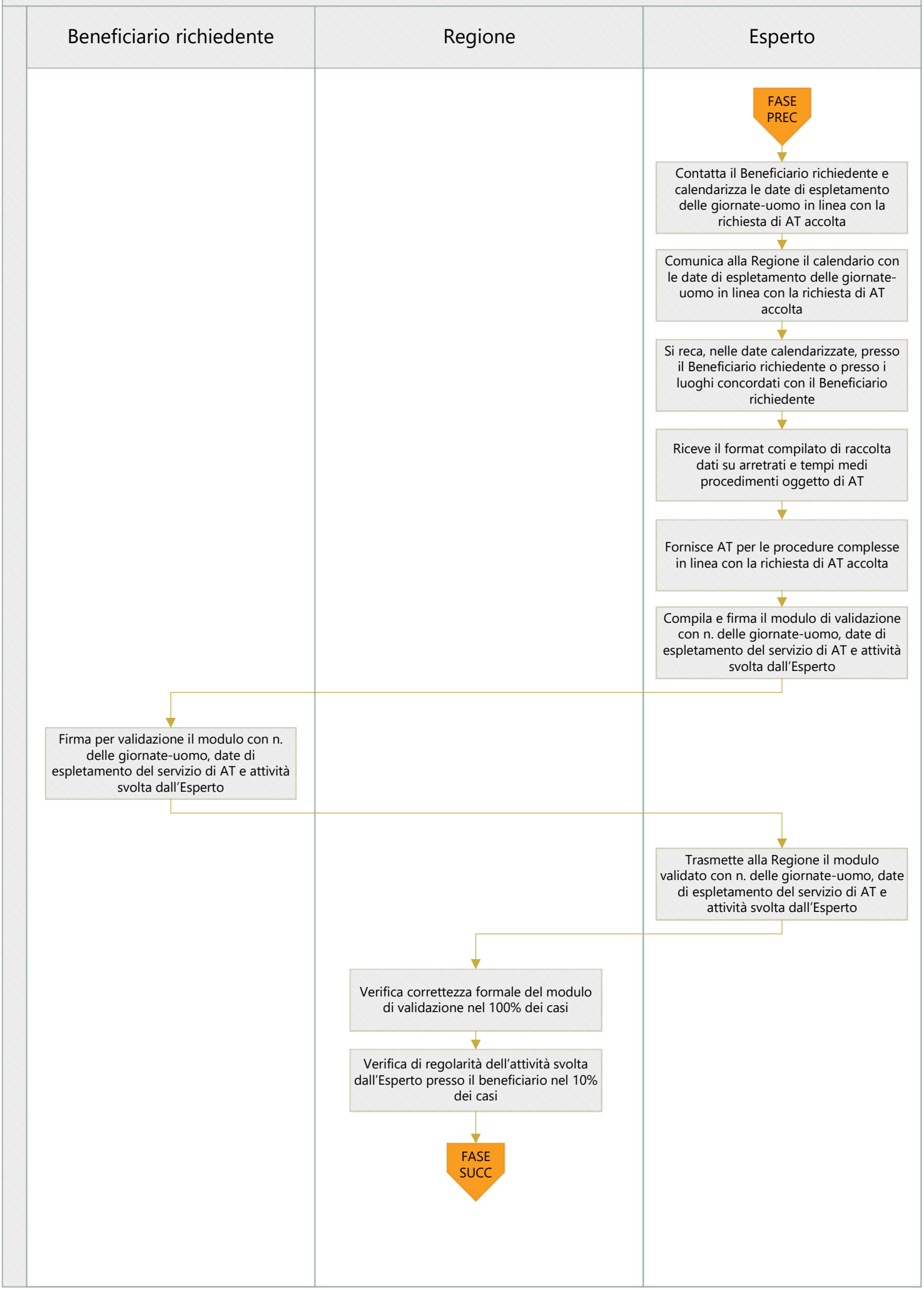Diagramma di flusso fase «EROGAZIONE SERVIZIO AT»