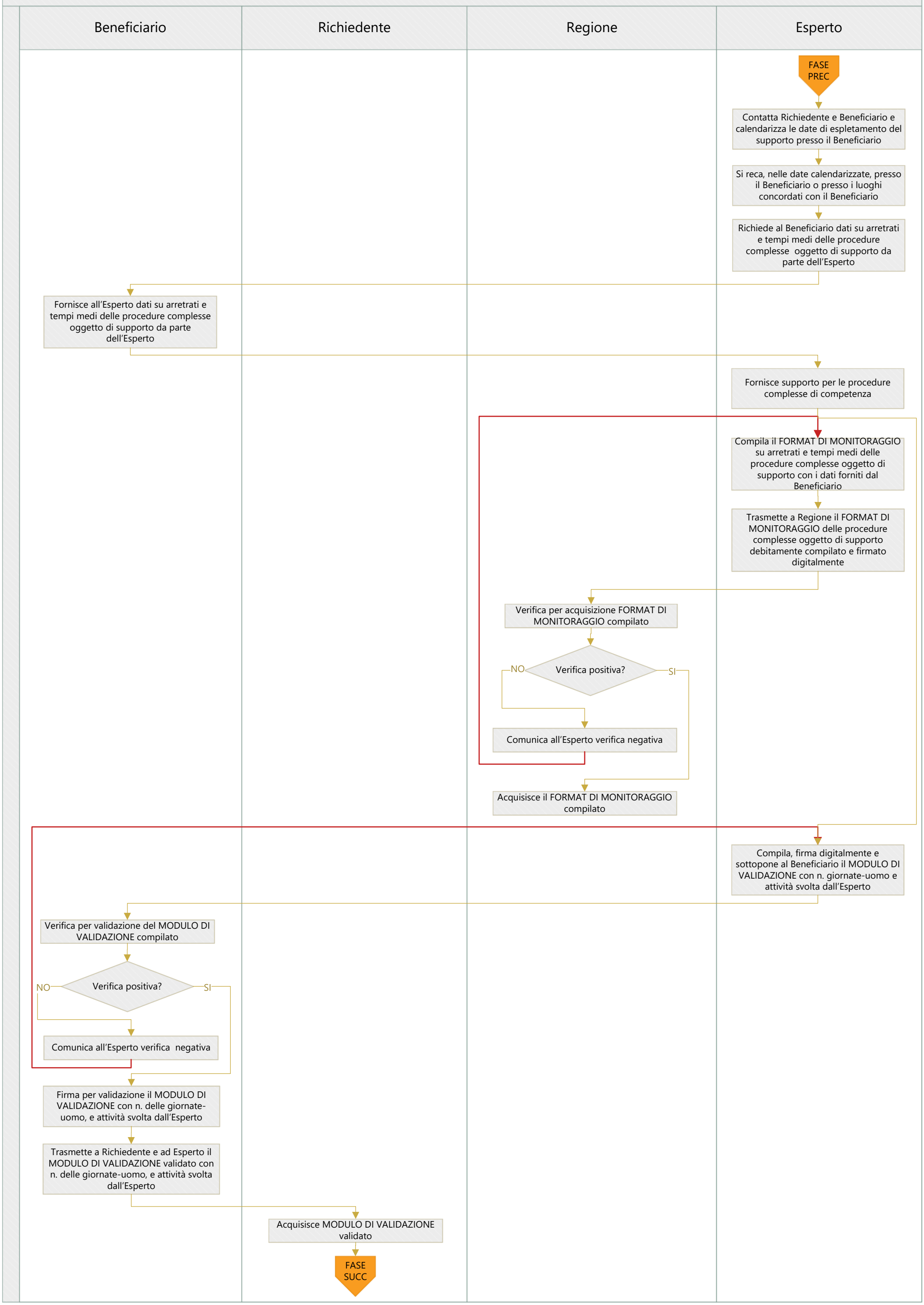Diagramma di flusso fase «EROGAZIONE SUPPORTO»